



# 2017 Annual Life Insurance Law Review

A half-day review for those working in life insurance and related areas.

Tuesday 14 November 2017

Venue:

**Ashurst Australia**  
5 Martin Place  
Sydney

Proudly supported by



8:15 - 8:30	Registration	
8:30 - 8:35	<b>Scott Hodgson</b> Chief Underwriter, Integrity Group Holdings	Welcome
8:35 - 9:05	<b>Matthew Harding</b> Partner, HWL Ebsworth	<b>Life insurance claims 1</b> <i>Claim assessment issues – the "stage 1" enquiry</i> <ul style="list-style-type: none"> <li><i>Hannover Life Re v Jones</i> [2017] NSWCA 233 (part 1: When will the court intervene in a "stage 1" decision?)</li> <li><i>Dotlic v Hannover Life Re</i> [2017] NSWSC 986 (part 1: investigating dubious claims)</li> <li><i>Carrette v SCT</i> [2017] FCA 640</li> </ul> <i>Life Insurance Act, section 215 – recent developments</i> <ul style="list-style-type: none"> <li><i>MLC v Crickitt</i> [2017] FCA 898 &amp; <i>MLC v Crickitt (No 2)</i> [2017] FCA 937</li> <li><i>Swiss Re Life v Public Trustee of Queensland</i> [2017] FCA 963 &amp; <i>Swiss Re Life v Public Trustee of Queensland (No 2)</i> [2017] FCA 1146</li> <li><i>Westpac Life Insurance Services v Mahony (No 2)</i> [2017] FCA 277</li> </ul>
9:05 - 9:15	<b>Dr Robin Bowley</b> Lecturer, Faculty of Law University of Technology Sydney	<b>Life insurance claims 2</b> <ul style="list-style-type: none"> <li><i>Hellessey v MetLife</i> [2017] NSWSC 1284</li> <li><i>Wild v FSS Trustee</i> [2017] NSWSC 237</li> <li><i>Annan v FSS Trustee</i> [2017] NSWSC 1453</li> <li><i>MetLife v RGA</i> [2017] NSWCA 56</li> </ul>

# PROGRAM



9:15 - 9:35	<b>Jason Stevens</b> Partner, HWL Ebsworth	<b>Life insurance claims 3</b> <i>ETE, vocational evidence and the labour market</i> <ul style="list-style-type: none"> <li><i>Hannover Life Re v Jones</i> [2017] NSWCA 233 (part 2: ETE)</li> <li><i>Dotlic v Hannover Life Re</i> [2017] NSWSC 986 (part 2: vocational/labour market evidence)</li> <li><i>AIA Australia v Lancaster</i> [2017] FCA 962</li> <li><i>MLC v Daffy</i> [2017] VSCA 110</li> </ul>
9:35 - 9:55	<b>Peter Mann</b> Barrister & Author	<b>Life insurance claims 4</b> <ul style="list-style-type: none"> <li><i>Montclare v MetLife</i> [2016] VCA 336</li> <li><i>AIA Australia v Richards (No 3)</i> [2017] FCA 1069</li> </ul>
9:55 - 10:15	<b>Rehana Box</b> Partner, Ashurst	<b>Conflicted remuneration – all pieces in place</b> <ul style="list-style-type: none"> <li>the position under FOFA – section 936A</li> <li>recent reforms – regulation 7.7A</li> <li>future review</li> </ul>
10:15 - 10:30	<b>Stanley Drummond</b> Partner, Thomson Geer	<b>The notifiable data breach scheme</b> <ul style="list-style-type: none"> <li>new concept – "eligible data breach"</li> <li>what is "serious harm"?</li> <li>what needs to be done?</li> </ul>
<b>10:30 - 11:00</b>	<b>Morning tea</b>	
11:00 - 11:25	<b>Dr Robin Bowley</b> Lecturer, Faculty of Law University of Technology Sydney	<b>The Australian Financial Complaints Authority – what you need to know</b> <ul style="list-style-type: none"> <li>the Ramsay recommendations</li> <li>how will AFCA differ from FOS &amp; the SCT?</li> <li>how will the transition work?</li> <li>what you need to do</li> </ul>
11:25 - 11:55	<b>Katy Adams</b> Ombudsman Financial Ombudsman Service	<b>FOS update</b> <ul style="list-style-type: none"> <li>FOS Annual Review</li> <li>trends in life insurance disputes</li> <li>key determinations, case studies and FOS approach</li> </ul>
11:55 - 12:25	<b>Ragini Rajadurai</b> Deputy Chairperson Superannuation Complaints Tribunal	<b>SCT update</b> <ul style="list-style-type: none"> <li>snapshot of last 12 months</li> </ul>
12:25 - 12:30	<b>Matthew Harding</b> Partner, HWL Ebsworth	<b>Privilege update</b> <ul style="list-style-type: none"> <li><i>Gerasimov v OnePath</i> [2017] NSWDC 287</li> </ul>
12:30 - 12:55	<b>Col Fullagar</b> Principal, Integrity Resolutions	<b>The Life Insurance Code of Practice – a claims advocate's view</b> <ul style="list-style-type: none"> <li>"designed to protect you the consumer"</li> <li>from whom do consumers need protection?</li> <li>why do consumers need protection?</li> </ul>
<b>12:55</b>	<b>Conclusion</b>	

## DID YOU KNOW?

### AILA YOUNG PROFESSIONALS

AILA Young Professionals focuses on providing innovative, engaging and informative events for people who are relatively new to the insurance world. Events include the Ron Shorter Award for Public Speaking, Law for Insurers, the Luminaries Dinner and social/networking events such as the GPO Event in Sydney, Quiz Nights, Speed Networking, The Suits Season, Basics & Beyond and many more. Visit the Young Professionals and events pages of the AILA website to find out more.

This seminar earns

**3 CPD points**

**3 NIBA points**

**3 ANZIIF points**

